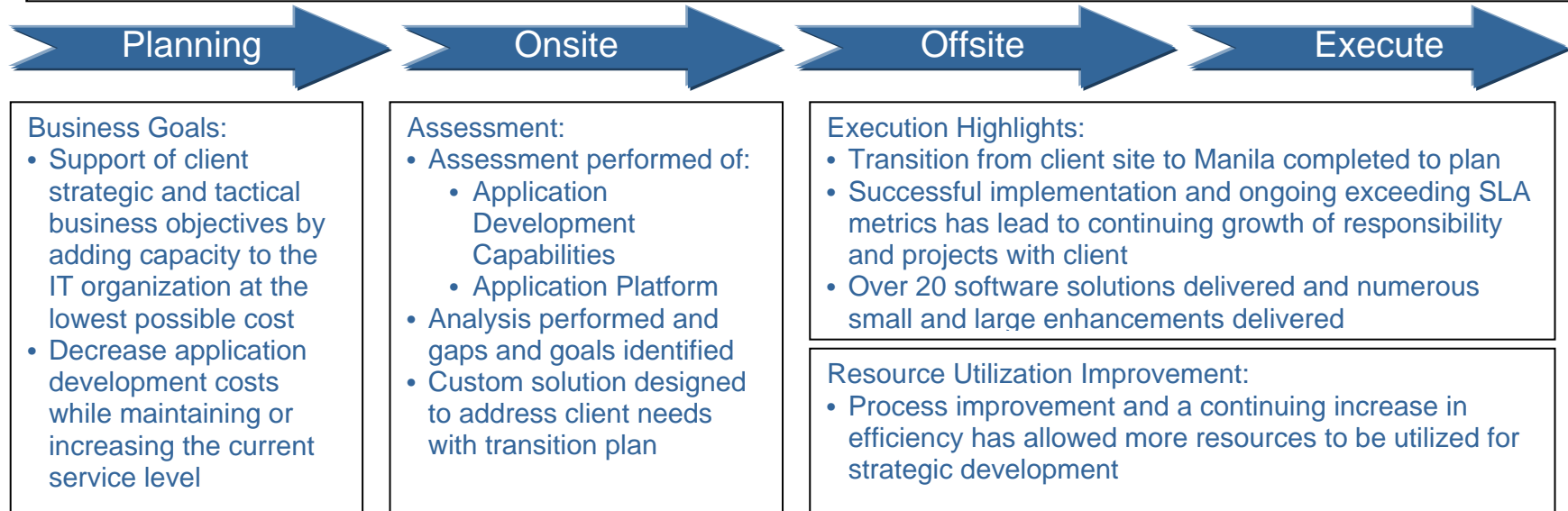


Case Study – Major Insurance Broker Application Development and Support Solution

The client's goal was to enhance the value provided by its IT organization in supporting strategic and tactical business objectives by adding capacity at the lowest cost. They also faced challenges because of capability limitations of their current construction wrap-up software. **Solution: Kforce Global Solutions Application Outsourcing Services.**



Benefits:

- Increased the speed of delivery for IT products and contain IT cost escalation
- Provided dedicated backup and cross-trained resources in areas where application knowledge and skills were limited to a small number of personnel, decreasing risk of business disruptions caused by lack of skills.
- Reduced the number of high-cost IT staff in onshore data centers
- Cleared the current backlog of requests from the business community
- Provided increased IT capacity for production support, maintenance, and development
- Implemented a global onshore/offshore support and maintenance model for specific groups of applications and services that maximizes staff efficiency and offers global, 24-hour coverage.
- Provided tactical support for urgent client projects and seek cost saving initiatives on specific projects